

## The warranty procedure of EM Entrematic

The warranty is valid 24 months from delivery. If you, within this period, find a faulty component, please, fill in this form as soon as possible after break down and send it to us

Use "Submit"-button below for automatic E-mail to [support.em@entrematic.com](mailto:support.em@entrematic.com)

EM Entrematic will send you a new component free of charge. Keep the faulty component until EM Entrematic informs you whether the component must be returned or scrapped.

## Product details

Article number* / Product		
Quantity*		
Problem description*		
Sales order number		
Installation date		
Serial number		
Production date/week *		
When did problem occur*	<input type="checkbox"/> After installation	<input type="checkbox"/> Before / During installation

\* Required information

## Customer details

Request date* / E-mail		
Requesting Company*		
Shipping address*		
Attention at site*		
Phone number		
Your reference		
Shipping instructions Comments etc.		

\* Required information